

# PROFESSIONAL SERVICES

## API onboarding and data integration

Data onboarding, management and implementation can be challenging and resource intensive, especially when combining Refinitiv data with third-party and proprietary data types. This coupled with meeting workflow requirements that have different data needs, knowledge of APIs and data structures is critical to your speed of implementation and cost management.

### About Professional Services

Professional Services is a global in-house team of business and technical consultants, engineers and project managers who deliver human and technical expertise to help you maximise the value of Refinitiv products and services.

Our group have a deep knowledge and understanding of Refinitiv's data and our clients' infrastructure. This enables us to support your workflow needs. Professional Services packages aim to reduce the effort, implementation timelines and costs for you from the start of service subscription to adoption.

### Key solutions and capabilities

Refinitiv delivers market-leading data – from real-time, times series and reference data to company, fund, sentiment and news content – via APIs.

**DataScope® Select** provides on-demand delivery of our universe of over 80m active and retired securities with multiple, flexible connectivity options to interface with your platform from API, FTP and SFTP to GUI.

**Refinitiv® Knowledge Direct API** offers the most up-to-date market information, including news and quotes, as well as key content sets from Refinitiv® Lipper® Funds to analytics, delivered directly to your internal or customer applications, websites and portals.

**Other Refinitiv® Data Platform APIs** bring cloud-enabled access to data sets from company data inclusive of fundamentals, events and ESG, to other exclusive content like Reuters News and Lipper Funds data.

### Service package overview

**Managing your experience:** Our highly specialised team assess and guide your team through a fully customised integration plan, including full coordination for on-site assistance with your API integration and data mapping project.

**Understanding your data universe:** We can support you in integrating Refinitiv content into your environment. This includes helping you better understand our data universe and acting as the single point of contact for a variety of data sources.

**Working with the data:** We offer customer data implementation services, including deriving data not available in our standard Refinitiv products and/or integrating data from multiple Refinitiv solutions into one place. The technology used for providing this at a client site is a range of design building blocks or adapters as part of our Advanced Solution Kit (ASK) offering. With an extensive library of more than 30 (generic and specific) building blocks, we ensure speed to implementation.

**Training and knowledge sharing:** Our API consultants offer initial expert assistance to help you and your team through API integration. The API consultants have unprecedented experience delivering technical trainings, ensuring that we transfer the knowledge to help you with a more efficient implementation and onboarding process.

### Use case: Refinitiv Datascope Select onboarding and integration

The Professional Services team is well equipped to support and expedite the integration of Refinitiv pricing and reference data with your own internal data into your existing infrastructure and workflow.

- A review of your Datascope content requirements and overall business objectives to assist with field mapping to asset classes across templates. This also includes testing field combinations and setting fields' update frequencies
- Development of code to integrate the API into your applications and/or systems and to extract content for application or system consumption
- Built of ASK-based solution – a Java framework that streamlines the data integration process, including symbol conversion, source recombination, format standardisation and protocol abstraction
- Direct access to content and product expertise, including bulk files uploads and usage and content integration expertise into your proprietary applications and central data utility, while leveraging SQL best practices
- Product training sessions to provide an overview of the different delivery methods, including GUI, FTP, SFTP and REST API, as well as set-up assistance for reports and templates
- Access to the Developer Community with additional documentation, tutorials and user forums
- Access to a MyRefinitiv account, where you can subscribe to product and content notifications