

PROFESSIONAL SERVICES

Electronic Trading Enhanced: workflow implementation and product deployment

The Refinitiv® Electronic Trading product family is a powerful FX pricing engine that offers highly sophisticated core price management, based on feeds coming from multiple sources, such as trading venues and data distribution platforms. The product offers auto-dealing functionality by distributing prices to multiple client channels including external platforms like Bloomberg or 360T, so that banks' clients can see and trade on prices for spot, forward, swap, money market; submit RFQs; and place orders.

Electronic Trading Enhanced offers additional functionalities and is aimed at customers seeking to fully utilize, customise and integrate the system with the option to build an e-commerce agency model leveraging on Refinitiv® FXall® connectivity.

About Professional Services

Professional Services is a global in-house team of business and technical consultants, engineers and project managers who deliver human and technical expertise to help you maximise the value of Refinitiv products and services.

Our group have a deep knowledge and understanding of Refinitiv's data and our clients' infrastructure. This enables us to support your workflow needs. Professional Services packages aim to reduce the effort, timelines and costs for you from the start of service subscription to adoption.

Service package overview

The Professional Services team offer a structured approach to support your Electronic Trading Enhanced onboarding process.

Project management: A dedicated project manager acts as the main client contact and will co-ordinate all Refinitiv stakeholders and departments involved, as well as your team's project manager to involve your resources (traders, sales traders, administrators, IT) as needed.

End-to-end assessment: Our team perform an analysis of your business requirements and then work to define the scope of the project, which includes detailed assessment to determine deployed hardware requirements or alternative options to have the service hosted at Refinitiv data centers.

Train-the-trainer sessions: Through workshops, we work with your teams to upskill on our onboarding and upgrade procedures, system configuration and give an overview on STP options with their respective integration aspects.

Access to documentation: On top of access to our expert knowledge of our product offerings and industry workflows, we provide you with a comprehensive set of documentation on the functional system set-up and assist in the handover to our support desk.

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Refinitiv, an LSEG (London Stock Exchange Group) business, is one of the world's largest providers of financial markets data and infrastructure. With \$6.25 billion in revenue, over 40,000 customers and 400,000 end users across 190 countries, Refinitiv is powering participants across the global financial marketplace. We provide information, insights and technology that enable customers to execute critical investing, trading and risk decisions with confidence. By combining a unique open platform with best-in-class data and expertise, we connect people to choice and opportunity – driving performance, innovation and growth for our customers and partners.

An LSEG Business

REFINITIV®
