

# REFINITIV WORKSPACE

## DESKTOP AND WEB COMPARISON

The table below highlights the main differences between accessing Refinitiv Workspace through the desktop or through a Web-browser, in terms of system requirements and application features.

Requirements	Desktop access	Web access
<b>Personal Computers</b>		
<b>Hardware (minimum)</b>	<ul style="list-style-type: none"> <li>Processor: Intel i5 or faster processor<sup>1</sup></li> <li>RAM: 8 GB</li> <li>Hard Disk: 1 GB free disk space</li> <li>Display Setting: 1280 x 1024</li> </ul>	<ul style="list-style-type: none"> <li>Display Setting: 1024 x 768</li> </ul>
<b>Software</b>	<ul style="list-style-type: none"> <li>Microsoft Windows 10 64-bit or macOS 10.13 (High Sierra) or higher</li> <li>Microsoft Office <sup>2 3</sup> <ul style="list-style-type: none"> <li>2013</li> <li>2016</li> <li>2019</li> <li>365</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Operating System: No specific requirements</li> <li>Web browser: We support the current versions of: <ul style="list-style-type: none"> <li>Google Chrome - Stable channel version(s)</li> <li>Microsoft Edge - Microsoft-maintained version(s)</li> <li>Apple Safari - Browsers running under the Workspace-supported versions of macOS</li> </ul> </li> </ul>
<b>Internals</b>		
<b>Platform</b>	ElectronJS <sup>4</sup>	HTML5 web application
<b>Frontend</b>	HTML5 UI	
<b>Backend</b>	Cloud and on-premise	
<b>Installation</b>		
<b>Link to installer</b>	The landing page, below, contains a link to the installer <sup>5</sup> : <a href="https://workspace.refinitiv.com">https://workspace.refinitiv.com</a>	No installation required. Workspace web access is available through the following URL: <a href="https://workspace.refinitiv.com/web">https://workspace.refinitiv.com/web</a>
<b>Maintenance and updates</b>		
<b>Workspace</b>	The platform updates automatically. Updates can also be managed manually.	Platform is updated automatically, without affecting user operations.
<b>Browser</b>	Underlying browser (chromium) is updated together with updates to the ElectronJS	Maintained versions of the Chrome and Edge browsers, and Safari on supported macOS versions only

<sup>1</sup> Apple M1 processor support is scheduled for the second half of 2021.

<sup>2</sup> Workspace supports 32-bit and 64-bit versions of Microsoft Office (for Windows only).

<sup>3</sup> Microsoft Office is not supported on

- Windows, if it is installed through Windows Store, and
- macOS, currently

<sup>4</sup> <https://www.electronjs.org/>

<sup>5</sup> This page also contains a link to Workspace web access

Requirements	Desktop access	Web access
<b>Office and Data API</b>		
<b>Refinitiv add-in</b>	COM Excel Add-in, requires installation	
<b>Refinitiv 365 add-in</b>	Primarily designed for Workspace web access, the Refinitiv 365 add-in is available from the Microsoft Store. However, it has less functionality when compared with the COM Add-in.	
<b>Data API</b>	Desktop Data API is available, including Eikon Data API for Python	RDP Typescript Library is available
<b>3rd party integrations</b>		
<b>Side-by-Side (SxS)</b>	Desktop SxS API is available	Web SxS API is available
<b>AppStudio</b>	Yes	Yes
<b>Authentication</b>		
<b>Refinitiv Authentication (AAA)</b>	Yes	Yes
<b>Exclusive Sign-On (ESO) support for Office</b>	Workspace desktop access with certain Office add-ins <sup>6</sup> can run simultaneously	User needs to install a browser <sup>7</sup> extension to run Workspace web access with certain Office add-ins <sup>6</sup>
<b>SSO Support</b>	Yes	Yes
<b>Collaboration</b>		
<b>Screen Capture and Send screenshot capability</b>	Yes	No
<b>Send by email</b>	Yes	News only
<b>Messenger</b>	Yes	No
<b>Data access</b>		
<b>Streaming data limits</b>	<ul style="list-style-type: none"> <li>2500 RICs<sup>8</sup> for Hosted environment</li> <li>No limit for Customer Managed environment</li> </ul>	1000 RICs per browser tab
<b>Other capabilities</b>		
<b>Tiles - Advanced market monitoring (traditionally trading) workflows with floating windows and search bar</b>	Yes	No
<b>Notifications</b>	Yes	No
<b>Launcher</b>	Yes	No
<b>Deep links</b>	Yes	No

<sup>6</sup> For desktop access, currently Excel and PowerPoint. For web access, currently, Excel and Word.

<sup>7</sup> An extension is currently available for Google Chrome. An extension for Microsoft Edge will be available later this year.

<sup>8</sup> You can submit a request to your account manager to have this raised to 5000.